

EU General Data Protection Regulations

Here at deltaDNA we already have robust data security measures in place but with the new [EU General Data Protection Regulations](#) coming into force in May 2018, we've taken additional measures to ensure our compliance with the new regulations, and to address some commonly asked questions.

- The location of our servers: our servers are located in the EU
- Encryption of data: all data which flows in and out will be sent via https. If your game is currently using http, we advise that you update it to https as soon as reasonably possible. After the GDPR comes into force, we will no longer accept data sent via http
- Data held within the platform is secure: we already have a robust security policy in place and run regular penetration tests to ensure access to data remains secure
- Data deletion requests: please send any requests for data deletion to support@deltadna.com and we'll respond to this request within 30 days (please ensure that you stop collecting data from the person(s) involved so that it doesn't continue to be sent into the platform)
- Access to your data archive: for all new games being added to the platform, if you require access to the data archive, you should provide us with your S3 details (you input these details on the Game Details page of your platform account). From March of next year, you will be required to have set up your own S3 bucket if you wish to receive and access archived data for any and all of your games
- Updates to our terms & conditions: we've updated our terms to align with the GDPR. We'll be in touch in due course to advise of the new clauses in our terms.

If you have any questions or require any additional information, please do get in touch with us at support@deltadna.com